

QuickDME™ Webinar Q & A – Feb. 25, 2015

1. Limitations on Video Player file sizes? Some players come packaged over 100MB.
 - a. There are no file size restrictions set by QuickDME™.

2. WHAT WOULD BE THE SIZE OF STAFF TO BE ABLE TO MANAGE THE SYSTEM FOR A DEPT. THE SIZE OF 1500 OFF./DET.
 - a. QuickDME™ was designed to minimize administrative overhead. Typical admin tasks after the solution has been implemented are things like adding users, assigning permissions, purging of evidence and deploying application updates.

3. What about raw files?
 - a. QuickDME™ can ingest and manage any type of digital file, including camera RAW files from the various Camera manufacturers.

4. Are the proprietary player features such as grabbing still images available within QuickDME
 - a. Yes, if a proprietary player is ingested and associated to a proprietary file type, end users will have the full functionality off that player.

5. Is there a way to put permissions so that detectives could only view media from cases they have been assigned?
 - a. By default users can view evidence they have ingested regardless of crime type or permission assignments. From there you can provide them more permission by crime type.

6. How many people can view a particular digital media at once?
 - a. QuickDME™ does not restrict how many can view a file simultaneously, so as many as you want. ;)

7. Can two different people watch the same video at the same time?
 - a. Yes. (see previous answer)

8. How many licenses (both static or dynamic) come with the DME Suite?
 - a. 3 Dynamic licenses come with the default package, and additional licenses can be purchased at any time.

9. Can it separate out multiplexed files?
 - a. You can tag multiplexed files using a custom field to label them as such. If the question is can you demultiplex video in QDME that is not a feature but it can be done in dPlex Pro.

10. How many clients can connect to QuickDME at one time?
 - a. As many as you are licensed for. QuickDME™ does not impose any limitations in regards to concurrent sessions other than licensing.

11. But does that rely on the officer who is uploading the media to choose the type of crime though?
 - a. Yes, users uploading evidence must enter the required case and download information for that upload; crime type is a required case field.

12. How does the in-car video from the officers work? We currently use L-3
 - a. QuickDME™ works great with in-car and body worn video. L-3 uses various formats, but even their proprietary QBX files can be ingested and managed with QuickDME™.

13. How much are extra licenses?
 - a. Additional licenses cost \$1,295.00/ea.

QuickDME™ Webinar Q &A – 4/15/2015

So proprietary players, whether installed or executables, can be associated with files/containers?

Yes, that is correct. QuickDME™ file associations are completely separate from Windows file associations. Once an association has been made and the related player ingested, the association is available to all users of QuickDME™.

Do players get installed in a Virtual Environment?

No. If installation of a proprietary player is required, the installer is downloaded to the local PC and executed to begin local installation.

Do the players and installers need admin permissions to run properly?

This depends on the proprietary player. Many proprietary players are self-executable, meaning they do not require installation to run the player application.

Proprietary players that require installation will likely require admin permissions on the local PC. In this case, the player may be able to be virtualized (i.e. made into a self-executable that doesn't require installation). Contact us for further information.

Using Different Players, can we add multiple players for the same file extension?

Yes, providing that the container has a unique file signature. When creating associations within AccessDME™ you can define the file signature used to identify the associated player.

I have a question on known file types/containers like AVI, MP4, ASF that might require a proprietary codec. How does QuickDME handle that?

QuickDME™ can play media from many proprietary containers and codecs right through the QuickView window in AccessDME™. Additionally, if the proprietary codec is already installed on your PC you can view the file using your Windows associated player.

If neither of those address the issue and Video for Windows (VfW) or DirectShow proprietary codec installation is required, then the codec installer can be ingested and shared via QuickDME™. *(see previous response regarding Administrative privileges on local PC)*