



## Release Notes

**Version:** 3.2.0.2

**Release Date:** 06/05/2018

### New Features:

- Added ability to Archive & Restore cases via Admin Configurator (*Global Archive location is defined in Database Setup Utility*).

### Bug Fixes:

- Fixed various issues related Microsoft API change rolled out in Windows 10 version 1803,
  - Fixed issue where some users couldn't print content with more than 34 items.
  - Fixed issue with printing to Ocean Systems PDF Printer.
  - Admin Config: Fixed bug with adding new Crime Types.
  - Admin Config: Fixed bug with updating Custom Fields
  - Downloader: Fixed bug with selecting Incident Types.
  - AccessDME: Fixed bug with searching via Custom Fields
  - AccessDME: Fixed bug with changing case numbers.
  - AccessDME: Fixed bug that occasionally prevented moving items between cases.
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**Version:** 3.1.0.8

**Release Date:** 04/16/2018

### New Features:

- AccessDME: Added storage meter on Item Inventory window to reflect QuickDME server storage usage and free space.
- AccessDME: Added "Derived From" drop-down field to "Add Derivative" window, allowing derivatives to be associated with, and displayed immediately under, the original source download.

### Bug Fixes:

- Fixed issue where data displayed was not being refreshed for Derivative Custom Fields.
- Fixed issue with Agency logo not displaying in AccessDME and Downloader.

- Fixed issue preventing use of ampersand (&) in Send To and File Association names and descriptions.
  - Fixed various issues with downloads that contain more than 30K files.
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**Version:** 3.1.0.5

**Release Date:** 03/29/2018

### **New Features:**

- Performance Increase - Thumbnail generation in QuickDownloader and AccessDME has been updated.
- Performance Increase - Scanning assets to download or check in as derivatives improved. 40,000 files can now get scanned in just minutes.
- Performance Increase - Disc burning - caching for burning disc re-optimized
  
- New “Linkable Locations” ability added allowing you to link to other storage locations so data doesn’t have to be moved and can still be managed via QuickDME.
- Custom Fields - Added 15 more custom fields to Case Info Tab and Download Tab. Now 20 total custom fields in each.
- International Support - Added support for International characters and Unicode data.
  
- QuickDownloader: Updated multiple case download to make process more intuitive by adding download cue.
  
- AccessDME: Added Tree and List View options in Content Items Preview
- AccessDME: Added ability to create file associations specific to a Download folder.
- AccessDME: Added ability to save window layouts & items viewing preference (*e.g. tree/list/thumbnail*) under My Settings
- AccessDME: Added Boolean search capability via Custom Search.
- AccessDME: Added ability to filter Items window by file type.
- AccessDME: Added “View all checked” and check-by-type options to right-click context menu.
- AccessDME: Added “File Extension”, “Hash” and “Type” columns to “View all checked” window.
- AccessDME: Added file type icons to tree, list & thumbnail views.
- AccessDME: Derivative notes field is now multi-line text box for easier viewing of notes.
- AccessDME: Added scroll bars to Case & Download windows to accommodate custom fields being added.
- AccessDME: Added “Disc” ID column to hash CSV file when burning disc(s).
- AccessDME: File menu consolidated and reorganized.
- AccessDME: Updated Quick Start Guide in Help Menu.
- AccessDME: Burn Dual Layer Bluray option added
  
- Logged in users window can now be resized, in order to view all users.

- Admin Configurator: Personnel Tab - New ability to sort the list of personnel by First or Last name.

### **Bug Fixes:**

- Fixed issue preventing Tagging window from opening.
  - Various language corrections/updates.
  - Fixed issue with EXIF metadata not being displayed in Tagging interface.
  
  - AccessDME: Fixed intermittent issue with Purging current content.
  - AccessDME: Fixed issue that allowed viewing of sensitive items without proper permission.
  - AccessDME: Fixed issue with PDF documents previewing in QuickView.
  - AccessDME: Fixed issue with Audit log printout readability.
  - AccessDME: Fixed issue with "View all checked" window resizing.
  - AccessDME: Fixed issue with case number field search in Custom Search tool.
  - AccessDME: Fixed issue with right-click context menu in thumbnail view mode.
  - AccessDME: Fixed issue with navigating files in Items window via keyboard.
  - AccessDME: Fixed conflict issue with creating SendTo when same application has been associated.
  - AccessDME: Fixed issue preventing Unicode files from opening with Associated player.
  - AccessDME: Changed wording of "Selected/Unselected" to "Checked/UnChecked", when selecting items.
  - AccessDME: Fixed issue with copying progress being displayed.
  - AccessDME: Fixed issue preventing users from updating custom Download fields.
  - AccessDME: Fixed issue with tab field order when using Copy function.
  - AccessDME: Fixed issue with searching by Evidence location.
  - AccessDME: Fixed issue with QuickView Item Summary not displaying all files/types when viewing case Item Summary.
  - AccessDME: Fixed issue with date field not populating current date when pressing enter while adding derivative.
  
  - Downloader: Fixed issue with ingesting a very large number of files (30K+).
  - Downloader: Fixed intermittent issue with "Storage insufficient error -1" when uploading.
  - Downloader: Fixed issue preventing Photo Log from automatically prompting user to print after tagging.
  - Downloader: Fixed issue preventing proper display of QuickDownloader status windows when user has Windows task bar positioned on side of screen, instead of bottom.
  - Downloader: Fixed issue preventing ingest of Unicode named files.
  
  - Fixed intermittent issue with printing tag logs.
  - Corrected tab field order for various windows & related fields.
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**Version: 3.0.0.9**

**Release Date: 01/16/2018**

**THIS VERSION REQUIRES A DATABASE UPDATE.** The database update will provide additional planned features and capabilities. The database update option on the last screen of this installer is selected by default, and only needs to be run once. **All users should be signed out of QuickDME during the database update.**

### **New Features:**

- Admin Configurator: Added user guide to Help menu.
- Database Setup Utility: Added link to Installation & Activation guide.
- AccessDME: Added case address in search field options.

### **Bug Fixes:**

- Fixed issue that prevented the Database Update from running on Windows 10 systems.
  - AccessDME: Fixed issue with using custom download field tokens in print profiles.
  - AccessDME: Fixed issue with Select by Type preventing multiple types to be selected.
  - AccessDME: Fixed issue with browsing evidence folder while creating File Associations.
  - Database Setup Utility: Fixed column type issue with creating new SQL databases.
  - Fixed issue with Sample Database preventing upload.
  - Admin Configurator: Fixed issue with selecting & deleting multiple crime/incident types.
  - Admin Configurator: Fixed issue with creating new crime type using same name as previously deleted crime type.
  - Database Setup Utility: Fixed issued with creating new SQL databases.
  - AccessDME: Fixed issue that prevented updating Case/Download info for Linked to Source content.
  - AccessDME: Fixed issue with burning Blu-ray XL discs
  - Database Setup Utility: Fixed issued with setting up DropBox cloud storage.
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**Version:** 3.0.0.6

**Release Date:** 9/14/2017

### **New Features:**

- AccessDME: Added default Send-To options for -iINPUT-ACE and Adobe Photoshop.

### **Bug Fixes:**

- Fixed issue with Connection Key being flagged by Microsoft as a virus.
  - Database Setup Utility: Fixed issued with Generate Kiosk Key
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**Version: 3.0.0.5**

**Release Date: 9/8/2017**

### **New Features:**

- Admin Configurator: Added multiple file types to default file type lists.
- AccessDME: Updated Quick Start Guides available via HELP menu.
- AccessDME: Added ability to regenerate thumbnail images via Tools menu.
- AccessDME: Added ability to select by type from case level.
- Added Dropbox cloud storage dissemination feature, with customizable expiration, password protection, and Administrator auditing & management capabilities.
- AccessDME: New QuickView video playback engine, now supports more proprietary files types.
- AccessDME: Added command line Integration and tokens to Send-To capability
- AccessDME: New "Send To" associations added, allowing those with permissions to send assets directly to external applications such as -INPUT-ACE, Photoshop, etc.
- Quick Downloader: All new UI and notification screens.
- Quick Downloader: New Tree and List View options in Content Preview
- Quick Downloader: Multiple Case Ingest now lists all cases prior to beginning download.
- Quick Downloader: Browse feature now uses Windows File Explorer for browsing, with quick access to Desktop, and (My) Documents
- Hash Reports updated to Unicode format.

### **Bug Fixes:**

- Downloader: Fixed issue with metadata extraction from video files.
- Downloader: Language update on disc burning window.
- AccessDME: Language update on Cloud Dissemination "Upload" window.
- Fixed issue with new user email notifications for MS Access database implementations.
- Database Setup Utility: Updated Cloud Storage to reflect Microsoft Azure option coming soon.
- Downloader: Fixed issue with linking to sources.
- Downloader: Fixed issue with Disable Auto-Detect option not working.
- Admin Config: Fixed issue with default folder structure for new installations.
- Windows 10 Only: Fixed Cloud Storage setup error.
- Windows 10 Only: Fixed missing OCX error for brand new Windows 10 installs.
- Windows 10 Only: Fixed issue that left metadata extraction process open.
- AccessDME: Fixed issue preventing ability to associate Executable Folders.
- Downloader: Fixed issue with video thumbnail generation.
- Fixed issue with cloud dissemination expiration scheduling.
- AccessDME: Fixed bug related to accessing Quick Start Guides via HELP menu
- Fixed issue with Dropbox cloud dissemination preventing workgroup clients from disseminating via the cloud
- AccessDME: Fixed issue where video would keep playing in QuickView despite asset no longer being selected.

- Quick Downloader: Fixed issue where first file would be skipped when ingesting from cloud storage.
  - AccessDME: Fixed issue preventing users from printing Tag Logs
  - Fixed various disc burning issues.
  - Quick Downloader: Fixed issue with multiple case download asset selection.
  - Fixed issue with QDME installer not replacing previous files.
  - Quick Downloader: Fixed issue with files being downloaded in reverse order.
  - Quick Downloader: Fixed issue with scan drive taking a long time and/or erroneously reporting drive is corrupt.
  - Quick Downloader: Fixed issue preventing upload from external drives.
  - Fixed issue with email notifications not being sent out.
  - Fixed various language issues (e.g. spelling/grammar).
  - Quick Downloader: Fixed issue with Content Tagging timing out during downloading.
  - Fixed issue with non-english character support.
  - Fixed issue with video file thumbnail generation.
  - Fixed issue with email notifications being sent regardless of Download success.
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**Version:** 2.5.0.52

**Release Date:** 3/23/2017

**Bug Fixes:**

- AccessDME: Fixed bug preventing those with appropriate permissions from opening assets with Windows Default Viewer
  - Quick Downloader: Fixed bug with Thumbnails not displaying in Tag Log report.
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**Version:** 2.5.0.51

**Release Date:** 3/22/2017

**New Features:**

- Quick Downloader: Updated “Browse...” for folder interface
- Quick Downloader: Added new notification window to provide final download status
- Quick Downloader/Admin Config: Added new setting option in Admin Config to allow successful completion of upload when non-critical errors, such as failed disc burning, occur.
- AccessDME: Added new “Non critical error downloads...” report to tools menu.
- AccessDME: Added ability to dock Items window. When docked thumbnails don’t need to be drawn, allowing quicker navigation through download folders.
- AccessDME: Added AccessDME & Downloader Quick Start Guides to Help menu

## Bug Fixes:

- Admin Configurator: Corrected labeling of setting for allowing uploads to complete with non-critical errors.
  - AccessDME: Fixed issue preventing new derivatives from being added.
  - Quick Downloader: Fixed issue with deleting linked sources upon cancellation
  - AccessDME: Fixed issue with Opening with Associated Viewer.
  - AccessDME: Fixed issue with changing Type of Crime
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**Version:** 2.5.0.49

**Release Date:** 2/24/2017

## New Features:

- Added NAS storage support regardless of the device being on the domain.
- Quick Downloader: Added new “Link to current sources” option, to expedite ingest for those that have direct access to their storage location.
- Admin Configurator: Added new network connection testing tool for diagnostics
- AccessDME: Added new Image Redaction feature
- Added Computer name to email notifications
- Added auto-expand/re-size for custom fields in AccessDME & Quick Downloader
- AccessDME: Added checkbox option to open folder containing temp file for players that don’t auto-load file in File Association
- AccessDME: Added ability to open special instructions PDF in File Association, as well as checkbox options to copy media file path to clipboard and keep media & viewer together
- Admin Configurator: Added ability to disable autocomplete for case numbers
- Quick Downloader: Added buttons to browse interface for quick access to Desktop & My Documents
- AccessDME: Added support to playback M4A audio files via QuickView
- Improved File Association capabilities - Added new Auto-Associate feature, switches/commands/dependancies, as well as browsing Evidence folder or PC for viewer
- Updated QuickView video viewer w/timeline, audio control, play/pause, and other capabilities

## Bug Fixes:

- AccessDME: Fixed occasional issue preventing ability to add derivatives
- AccessDME: Fixed issue with not being able to change Type of Crime
- Fixed Tag report issue, where very long reports were occasionally not printing all pages.
- Improved network performance for file transferring
- Quick Downloader: Fixed issue with some fields being cleared after calendar popup
- AccessDME: Fixed “side-by-side” error when playing some files in QuickView
- Fixed Audit Log report footer display issue.
- AccessDME: Fixed issue causing crash when trying to download & view various proprietary files with QuickView

- Fixed permission issues with launching AccessDME directly from EXE
  - AccessDME: Fixed file association display issue when record had “Reveal temporary file” flag set
  - Admin Configurator: Fixed issue causing occasional Runtime error when accessing License tab
  - Case Pattern validation fixed
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**Version:** 2.3.0.40

**Release Date:** 5/5/2016

### **New Features:**

- Added option to Database Setup Utility for a Local User Account w/Admin privileges, to be used if Admin rights are required for proprietary viewer playback.
- Downloader – Added check of network status prior to launching form.
- Downloader – Added ability to ingest empty folders.
- AccessDME – Added new Item Inventory report.
- AccessDME – Added new summary report to list details of the Copy process.
- AccessDME – Updated Purge Log interface.
- E-mail Notifications – Implemented email notification system w/custom alerts.
- Downloader – Added ability to transcode Audio CD on ingest.
- AccessDME – Improved Search, added text entry to Personnel ID drop-down
- AccessDME – Added Web Feedback Form link to Help menu

### **Bug Fixes:**

- Downloader– Fixed issue with Auto-Detect.
- Downloader – Fixed issue with Limited user account browsing for folder.
- Admin Config – Fixed issue with archiving to network.
- AccessDME – Fixed issue with Audit Log footer.
- AccessDME – Fixed issue with Associated Viewer opening, but not loading file.
- AccessDME – Fixed issue with Crime Type search causing Run Time Error.
- Admin Config – Added option not to pad case number with zeros.
- AccessDME – Fixed issue with Search result sorting.
- AccessDME – Fixed issue with auditing of Moved item.
- AccessDME – Fixed issue with Crime Type search causing Run Time Error.
- AccessDME – Fixed issue with \* wild card search.
- AccessDME – Fixed issue with AccessDME remembering minimized window state.
- AccessDME – Fixed issue with email notification uploaded & collected by fields.
- AccessDME – Fixed issue w/Enter key not working on Search field.
- Downloader – Fixed tab order advancing through form.
- AccessDME – Fixed issue w/Tags not showing if QuickView is enabled.



- AccessDME – Fixed arrow advance to next Year/Month in Calendar
  - AccessDME – Fixed renaming case bug.
  - Downloader – Fixed case name character limit.
  - Downloader – Fixed issue where selecting case from drop-down didn't always update fields.
  - Fixed issue with margins on various reports.
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**Version:** 2.1.0.34

**Release Date:** 12/22/2015

### **New Features:**

- AccessDME – Improved Search, added drop-down options for various fields.
- AccessDME – Language update – Changed “Item Description” to “Item Tag” in search options.
- AccessDME – Added “Online Video Help” to Help menu
- Admin Config – Added License Expiration info to License tab
- Downloader – Added full File Name & Size in Content Preview

### **Bug Fixes:**

- AccessDME – Fixed search issues causing “Connection to database error.”
  - AccessDME – Fixed issue with updating “Collected by” Time and saving changes.
  - Downloader – Removed “Refresh Database” option from right-click menu
  - AccessDME – Fixed issue with searching by Type of Crime
  - Fixed issue with QuickLaunch crashing shortly after install & needing to be restarted.
  - AccessDME – Fixed issue with last known display size
  - AccessDME – Changed language of Insufficient Permissions message
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**Version:** 2.1.0.31

**Release Date:** 11/17/2015

### **New Features:**

- Downloader – Added pop-up calendar option for Collected Date field
- AccessDME – Now opens to last known display size & position
- AccessDME – Added “Select All/Deselect All” to Search pane right-click context menu
- AccessDME – Added Purge Reporting w/new calendar search
- AccessDME – Added “Select All/Deselect All” to Items pane right-click context menu
- AccessDME – Added access to Dissemination Log
- Admin Config – Auto Purge by Crime Type scheduling added.
- Admin Config & AccessDME – Sensitive Content override added.
- AccessDME – Added quick item summary when viewing case or download

- Admin Config – Added button to expedite activation request process via web
- Quick Downloader & AccessDME - Moved Tag field to top of Tag Editor, reformatted text
- Quick Downloader & AccessDME – Added Shortcut Icon to Tag Editor
- AccessDME – Added the ability to Purge with proper permissions
- Quick Downloader – Added “Save To” path to Ingest Report

### **Bug Fixes:**

- Downloader – Collected Date field issue from b2.1.0.30 fixed
- Dissemination log - Viewer list syntax fixed
- Admin Config – Typos in Token list fixed
- AccessDME – Fixed issue w/saving changes to Case record requiring move of items
- AccessDME – Fixed issue w/reporting Tag Log changes
- AccessDME – Fixed issue w/sensitive images printing
- Removed uninstall link from desktop/programs folder
- AccessDME – Fixed intermittent issue with Move feature not working properly.
- Admin Config – Fixed display issue with Known File Types “Documents” field
- Quick Downloader – Upload Summary renamed to Property Sheet
- AccessDME – Fixed total in Quick Summary to show in MB or GB dynamically
- AccessDME – Select All/Unselect – Fixed issue with selecting all at case level
- AccessDME - Burn to Disc – Fixed # of copies option & overflow error
- Quick Downloader & AccessDME – Tagging – Fixed various window resize issues
- Quick Downloader – Tagging – Fixed non-responsive “Yes” button

**Version:** 2.0.0.27

**Release Date:** 10/02/2015

### **New Features:**

- Database Setup Tool – Added ability to create a 64bit SQL databases
- Admin Config – Added Ability to change Personnel IDs for existing users
- Admin Config – Added ability to see internal pre-defined file extensions
- Tagging Interfaces – Added ability to enter Quick Text tags using double-mouse click
- AccessDME - Added a prompt to Save any unsaved tags entered
- AccessDME – Thumb Nail resizing improved performance
- AccessDME – PDF support added to QuickView
- Quick Downloader - Added the ability to tag multiple items at once
- Quick Downloader - Now has its own seperate program icon when launched for easier access
- Quick Downloader - Upload Status Window so it’s now re-scalable
- Kiosk & Connection keys – Added ability to Save To and rename when saving
- Upload Summary – Added ability to choose a different printer vs just your default printer

### **Bug Fixes:**

- CD/DVD disc detection and burning - Fixed various issues
  - QuickDownloader - File Ingest - Fixed 2GB + and 6GB+ large file errors
  - QuickDownloader - upload Summary report formatting - Fixed
  - QuickDownloader - Verify case number pattern - Fixed
  - QuickDownloader - Fixed "This data has already been uploaded." Issue
  - QuickDownloader - Fixed "\$RECYCLER" system folder issue causing Downloader to fail
  - QuickDownloader – "File Restrict & Exclude" error – Fixed
  - QuickDownloader – Ingesting proprietary WAV file issue causing crash - Fixed
  - Tag Log/Property Sheet formatting issue - Fixed
  - Delete key not working in Case Number field - Fixed
  - Licensing - Phantom Static User license issue - Fixed
  - Licensing -Max out license issue - Fixed
  - Windows 8.1 Pro installation issue - Fixed
  - Multiple background instances of QuickDownloader and QuickExecute issues - Fixed
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**Version:** 2.0.0.21

**Release Date:** 05/26/2015

#### **Bug Fixes:**

- Fixed issue with system folder "\$RECYCLER" causing Downloader to fail.
  - Fixed issue with searching by Collected Date
  - Fixed issue where Downloader only wanted to burn to Blu-ray if data set was over 4GB.
  - Added DVD+R DL to supported disc formats.
  - Fixed issue reported regarding saving files larger than 2GB under certain circumstances.
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**Version:** 2.0.0.19

**Release Date:** 02/13/2015

#### **New Features:**

- AccessDME™ QuickView audio player now supports most common audio file formats (*e.g. MP3, AC3, M4A, OGG and more*)
- Added support for 64 Bit SQL installations to Database Setup utility
- Added Custom Field tokens
- Added ability to print Upload Summary report.
- Added upload hash report option to QuickDownloader™ disc burner.
- QuickDownloader™ now generates thumbnails for video files.
- QuickDownloader™ now lets users preview files.

#### **Bug Fixes:**

- Verify case number pattern option fixed.
  - AccessDME™ case renaming crash fixed.
  - Fixed case address not printing issue.
  - Fixed collected by date & time field spacing.
  - Fixed issue with saving new incident types.
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**Version:** 2.0.0.16

**Release Date:** 10/22/2014

**Bug Fixes:**

- Fixed icon update issue related to remote database implementations.
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**Version:** 2.0.0.15

**Release Date:** 10/2/2014

**New Features:**

- Added new “Excluded File Types” category to configurator
- Added option to prevent upload of Excluded File Types
- Added option to not preselect Excluded File Types
- Added AccessDME™ Default Disc setting to configurator
- AccessDME™ now displays associated viewer’s icon over thumbnail for associated files.
- Added Associated Viewer and Windows Default viewer actual application names to AccessDME™ right-click context menu.
- Added display of Windows default icon for files recognized by Windows to AccessDME™
- Added EXE and DLL metadata parsing, so when available it shows in Metadata window.

**Bug Fixes:**

- Fixed various typos in messages and labels.
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**Version:** 2.0.0.14

**Release Date:** 9/3/2014

**New Features:**

- Added ability to play WAV files in QuickView
- Added option to tag multiple items at once.
- Added ability to purge individual downloads.

**Bug Fixes:**

- Fixed purge log print formatting issue.
  - Fixed QuickDownloader™ enable/disable auto-detect text in menu
  - Fixed Finalized Tags label updating issue.
  - Fixed Database Setup utility test connection message.
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**Version:** 2.0.0.13

**Release Date:** 7/31/2014

**New Features:**

- Added ability to manage print profile via configurator.

**Bug Fixes:**

- Fixed item description printing issue.
- Fixed sensitive image icon printing issue.
- Fixed issue with creating databases in older version of SQL